

## Quality Policy

Melita Power Diesel Greece is an exclusive distributor for Rolls Royce Power Systems / MTU & Detroit Diesel Engines in Greece. We offer full services throughout all of Greece through our workshops, stores and facilities using trained, qualified and experienced personnel.

We are committed to provide outstanding products and services to our clients.

We place particular emphasis on:

- **Responding promptly and accurately to customers enquires and orders**
- **Delivering quality products and services to meet customer requirements**
- **Delivering on time**

We will achieve our goals by applying the following quality principles:

- Establishing quality objectives and measuring performance
- Continuously enhancing the expertise of our people
- Engaging in quality improvements together with our business partners and stakeholders
- Keeping abreast with developments in technology and methods being adopted in the industry
- Engaging all personnel in our organisation to develop and embrace our quality culture
- Continuously improving our process through the effective application of our Quality Management System and maintaining ISO 9001:2015 certification

This Quality Policy is to be communicated to all personnel within the Company and shall be reviewed annually.



Pierre Balzan  
Managing Director

03/10/2023

Date